# Hisense USER'S OPERATION MANUAL

# **Chest Freezer**





Model:FC34D6AWE FC50D6AWE FC70D6AWE

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This appliance is in accordance with the following EU guidelines: LVD 2014/35/EU and EMC 2014/30/EU and 2009/125/EC and EC.643/2009.



## **SAFETY AND WARNING INFORMATION**

For your proper usage, please thoroughly study these SAFETY PRECAUTIONS before using it.

The purpose of the safety precautions in this manual is to ensure the safe and correct use of the unit and to minimize risks that could cause seriousdamage and injury to you or other persons.

The safety precautions are divided into WARNINGS and CAUTIONS. (Cases where improper handling of the unit could lead to death or serious injury are listed under the "CAUTION" heading and could also lead to serious results. For safety, adhere strictly to both types of safety precautions.")

**WARNING** Improper handling of the unit could lead to death or serious injury.

**CAUTION** Improper handling of the unit could lead to serious results depending on the circumstances

Text highlighted by the exclamation mark contains information that should be strictly adhered to.

After reading the instruction manual, store it at an easily accessible place where the user(s) can easily find it.

## WARNING

- All repairs, disassembly and modifications should be performed only by qualified technicians. Attempting to perform these by yourself could result in a fire, malfunction, or injury.
- Never put flammable or volatile substances into the unit for explosion and fire may be caused.
- Use a dedicated wall outlet. Do not use extension cords or convenience receptacles as this could result in electrical shock, overheating or a fire.

- Never splash water directly onto the product or wash with water as short-circuit and electrical leakage may occur.
- Do not damage, modify, excessively bend, strain, twist or bundle up the power cord. Also, placing heavy objects on the power cord or squeezing it in atight place could damage it and possibly result in electrical shock or fire.
- Never use flammable spray cans or leave flammable substances near the unit. Sparks from electrical switches could result in explosion and fire.

## SAFETY FOR CHILDREN AND VULNERABLE PEOPLE

 This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
 Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

- Keep all packaging away from children as there is risk of suffocation.
- If you are discarding the appliance, pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent children from suffering an electric shock or from closing themselves inside it. If this appliance, featuring magnetic door seals, is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make the spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.



## **Caution: Risk of fire!**

The refrigerant isobutene (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a a high level of environmental compatibility, which is nevertheless flammable.

- During transportation and installation of the appliance,
   be certain that none of the components of the refrigerant circuit become damaged.
  - -avoid open flames and sources of ignition.
  - -thoroughly ventilate the room in which the appliance is situated.
- It is dangerous to alter the specifications or modify this
  product in any way. Any damage to the cord may cause
  a shortcircuit, fire, and/or electric shock.
- The freezer is intended for storage of deep frozen food. Do not use for any other purpose as this could adversely affect items placed in the unit.

- For indoor use only. Using the unit in a location exposed to rain may result in electrical leakage and electrical shock.
- Install the unit in a location where the floor is sturdy enough to support the load of the unit. If the floor is not sturdy enough or installation is incorrectly performed, the unit could tip over so that falling shelves and products could cause personal injury.
- Leave disassembly and disposal of the unit to qualified experts.
- Never place heavy objects or items containing water on the top of the unit. Objects could fall down and cause injury, and spilled water could deteriorate the insulation of electrical components and result in electrical leakage.
- If you find gas leakage, please don't touch the chest freezer, close the gas and open the door for ventilation. Gas leakage may cause explosion, fire and fire injury.

- Away from hot air sources the cooling performance is reduced if the unit is placed near heat sources such as hot plates and stoves and if it is exposed to direct sunlight.
- Should the unit need temporary storage, make sure
  the unit is in a location where the potential for personal
  injury is labeled. precautions so that the door cannot
  be completely closed. This will minimize the risk that a
  child becomes trapped inside the unit.
- If installation in a damp location is unavoidable, it is necessary to install an electrical leakage circuit breaker.
   If no electrical leakage circuit breaker is installed, electrical shock could result.
- Never hang from the door or climb onto the unit. The unit could tip over or fall and that could cause material damage or injury.
- When disconnecting the power cord plug from the wall outlet, grasp the main body of the plug close to the outlet. Pulling the cord could cause wire breakage, possibly resulting in overheating and fire.

- Never touch the power cord plug, other electrical components, or operate the switch with wet hands.
   Electrical shock could result.
- Disconnect the power cord plug from the wall outlet before moving the unit and make sure that the power cord is not damaged during transportation. A damaged power cord could result in electrical shock and/or fire.

Make sure that the unit does not tip over or fall when it is moved. A falling unit could cause serious injury.

- Never use if the power cord or plug is damaged or if the plug cannot be firmly seated in the receptacle sockets as electrical shock, short-circuit and fire could.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.



## **HOW TO USE**

This appliance is intended to be used in household and similar applications such as

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- -catering and similar non-retail applications

#### **BEFORE USE**

- Remove shipping package, tape, etc. and leave doors open for a while in order to ventilate the appliance.
- The unit is cleaned before shipment. However, it is recommended toclean the compartment interior once after delivery.
- Please insert power supply plug into the wall outlet, type ""grounded single-phase 220-240 V".
- Allow the unit to operate for about 1 hour to cool the compartment before placing items into the appliance.

#### **WAIT 5 MINUTES OR MORE BEFORE RE-STARTING**

 Restarting the unit immediately after it has been turned off may cause fuses to blow and activate the circuit-breaker, the compressor may become overloaded, and/or other damage may occur.

#### **EFFICIENT USE**

Please follow the following instructions, in order to save energy consumption.

- To prevent cold air escaping from the chest freezer, open and close the door quickly and keep the door opened for as short time period as possible.
- Please install the unit in a well-ventilated location.
- Do not use the unit to store water or food that requires water as a storage medium. Never place fresh seafood containing water directly into the unit.

#### **CHECKS**

To ensure the safety, perform the following checks after cleaning the unit:

- Is the power cord plug firmly inserted into a dedicated wall outlet? Confirm that the plug is not abnormally hot.
- Check the power cord for cracks and damage. Should the slightest irregularity be observed, contact the dealer from whom you purchased this unit or our customer service department.

#### **CLEANING AND DEFROSTING**

To prevent any electrical shock hazards or injury by the rotating circulation fan, disconnect the power cord plug from the wall outlet before cleaning.

#### **EXTERIOR**

Wipe with a soft, dry cloth. If very soiled, wipe with a cloth that has been moistened with detergent Then wipe with a cloth that has been dipped in clean water.

## WARNING:

Do not splash water directly onto the chest freezer and do not wash with water. A short-circuit and/or electrical shock could be caused.

- Clean the cooler regularly to keep it clean at all times.
- Never use polishing powder, soap powder, benzine, oil or hot water as these will damage the painting and plastic components.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Open the door and wipe clean with a dry cloth.



## **DEFROSTING/FIRST USE AND INSTALLATION**

You should defrost the freezer compartment two or three times a year when the ice is about 4 mm thick. To defrost, follow these steps:

- Set the thermostat to "MAX" at least 12 hours before defrosting.
- After this period has elapsed, switch off the freezer compartment by removing the plug from the main power supply.
- Remove all food from the freezer and wrap them in paper and store them in a cold place and leave the door open.
- When the defrosting is finished, the compartment must be cleaned and wiped dry.
- Switch the appliance back on using the thermostat set to "MAX" and, wait at least one hour before replacing the foodstuffs.
- After a few hours the thermostat can be set back to the original position.

#### WARNING:

Do not use mechanicals devices or other artificial means to accelerate the defrosting process, other than those recommended by the manufacturer.

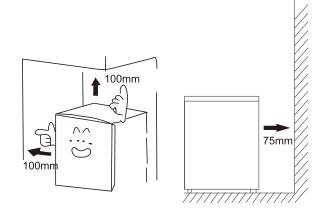
#### WARNING:

Do not use electricals appliance inside the food storage compartment of the appliances, unless they are of the type recommended by the manufacturer.

## Cleaning before use

Before using the appliance for the first time, wash the interior and all internal accessories with lukewarm water and some neutral soap so as to remove the typical smell of a brand new product, then dry thoroughly.

**Important!** It is necessary to have good ventilation around the freezer to allow for the dissipation of heat, high efficiency, and low power consumption. For this reason, sufficiently cleared space should be available around the freezer. It is advisable for there to be 75mm separating the back of the freezer to the wall and at least 100mm of space on its two sides, a height of over 100mm from its top.



| Climate class | Ambient temperature |
|---------------|---------------------|
| SN            | +10°C to +32°C      |
| N             | +16°C to +32°C      |
| ST            | +16°C to +38°C      |
| Т             | +16°C to +43°C      |

Appliances must not be exposed to rain. Sufficient air must be allowed to circulate in the lower rear section of the appliance, as poor air circulation can affect perfor-mance. Built-in appliances should be positioned away from heat sources such as heaters and direct sunlight.

## Leveling

The appliance should be level in order to eliminate vibration. To make the appliance level, it should be upright and both adjusters should be in stable contact with the floor.

## IN CASE THE FOLLOWING OCCURS



**Warning!** Before trouble-shooting, disconnect the power supply. Only a qualified electrician or

other person must carry out the trouble-shooting that is not in the manual.

## Important!

Repairs to the appliance may only be performed by competent service engineers. Improper repairs can give rise to significant hazards for the user. If your appliance needs repairing, please contact your specialist dealer or your local Customer Service Center.

| Problem                            | Solution  |
|------------------------------------|---|
| POWER FAILURE                      | Keep the opening and closing of the door for a minimum time to prevent cold air from escaping.  |
|                                    | Avoid placing new items in the cooler as this will raise the temperature inside the compartment.                                      |
|                                    | In case of a long power suspension, place dry ice in the freezer  |
| POWER CORD<br>PROBLEMS             | If the supply cord is damaged. It must be replace by a special cord or assembly available from the manufacturer or the service agent. |
|                                    | The showcase must be positioned so that the plug is accessible to the wall outlet.  |
|                                    | Remove all items from the compartment and disconnect the power cord plug from the wall outlet.  |
| WHEN NOT USED<br>FOR A LONG PERIOD | Clean the compartment interior and wipe away all water.   |
|                                    | To prevent mold formation and foul odors, leave the door open to dry the compartment completely.                                      |
| TRANSPORTATION                     | Disconnect the power cord plug from the wall outlet.  |
|                                    | When moving the appliance, make sure that the caster wheels do not damage the power cord.   |
|                                    | Do not let the feet hit against floor steps, thresholds, etc.   |
| TEMPORARY<br>STORAGE               | Put piece of wood or other similar item between, the door and main unit to prevent complete closing of the door.                      |
|                                    | Be sure not to store the unused chest freezer in a location where children play.  |
|                                    | Should a child enter the compartment and the door is closed, the child may not be able to open the door from the inside.              |
|                                    |   |

Please check the following if you encounter problems with the unit. If the problem continues after taking the proper remedial actions, disconnect the power cord plug from the wall outlet.

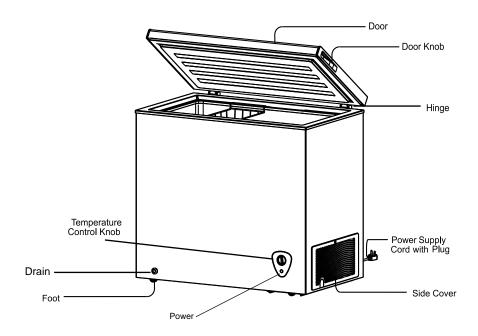
Transfer the items stored in the cooler to a box or other container. Then contact the dealer from whom you purchased this unit ,and be ready to provide information as listed in the "REQUIRED INFORMATION" below.

To prevent any electrical shock hazards, do not disconnect the power cord plug from the wall outlet with wet hands.

|  | Is the power supply interrupted?  |  |
|--|---|--|
| No refrigeration at all                      | Is the power cord plug disconnected from the wall outlet?   |  |
|  | Are the shop's power fuses blown and/or the circuit breaker activated?  |  |
|  | Is the temperature control turned to OFF?   |  |
|  | Is the place of installation ventilated?  |  |
|  | Is the freezer exposed to direct sunlight, placed near a heater or stove?   |  |
| Inadequate refrigeration                     | Are the lids opened and closed frequently?  |  |
| remgeration                                  | Are items stocked beyond the load line?   |  |
|  | Is the temperature control dial in the direction of MAX . If it is too cold, turn dial in direction of MIN .  |  |
|  | Is a lot of frost forming in the freezer compartment?   |  |
| Excessive noise                              | Is the floor underneath the freezer sturdy enough?  |  |
|  | Is the unit shaking and/or rattling?  |  |
|  | Is the rear panel of the unit in contact with a wall, etc.?   |  |
|  | Is there a container or something behind the freezer? The compressor will generate a rather loud sound for a while after operation is started. The noise will cease together with refrigeration.  |  |
| Condensation on cooler exterior              | Condensation may condense on the exterior of the unit and the door during hot and humid days or depending on the place of installation. This occurs when the humidity is high and water particles in the cold surfaces. This is normal.  Wipe away condensation with a dry cloth. |  |
| The circumference of chest freezer feels hot | Especially in summer or in the period of starting running, the circumference of the chest freezer feels hot because the Chest freezer inside has a pipe for radiating and preventing condensation.  The heat does not affect inside goods.  |  |

## PARTS NAME AND FUNCTION

Model No:FC34D6AWE FC50D6AWE FC70D6AWE



Never touch the interior of the freezer chamber or frozen foods in the compartment with wet hands as this could result in frostbite.

The above image is for reference only; configuration is subject to the actual product.

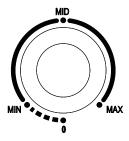
## TEMPERATURE ADJUSTMENT AND DISCRIPTION OF APPLIANCE

## **TEMPERATURE ADJUSTMENT**

 To adjust the temperature inside the freezer compartment, adjust the temperature control dial on front-bottom side of the chest freezer. Normally use chest freezer with temperature MID.

If the cooling performance is inadequate, turn the temperature control dial in the direction of Colder. If it is too cold, turn the dial in the direction of MIN.

 When you need the unit to stop running temporally, please turn the temperature control dial in the direction of 0.



## DISCRIPTION OF APPLIANCE

InstallationAny electrical work that is required to install this appliance MUST be carried out by a qualified electricia

Warning: THIS APPLIANCE MUST BE GROUNDED

Before making any electrical connections, ensure the following:

Electrical connection

Electrical safety is only guaranteed when the grounding system of your house is in accordance with the related local regulations.

Do not damage the refrigerant circuit.

Do not bend, stretch or pull the supply cable to avoid electric shock,

Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

Ensure the power socket is suitable for the maximum power of the machine (fuses in the power circuit must be 13 amp).

The supply voltage should be the same as that indicated in the technical specifications and the appliance rating plate.

The appliance should be grounded and in compliance with the applicable laws.

When installed, the power socket must be within easy reach.

If the socket outlets in your home are not suitable for the plug supplied with this unit check with a qualified electrician for replacement.

The use of adapters, multiple connectors or extension cables is not recommended.

The appliance must be connected to a 220-240 volt 50Hz AC supply by means of a three-pin socket, suitably grounded and protected by a 13 amp fuse.

Should the fuse need to be replaced, a 13 amp fuse approved to BS1363/A standards must be used.

The plug contains a removable fuse cover that must be refitted when the fuse is replaced. If the fuse cover is lost or damaged, the plug must not be used until a replacement cover has been fitted or the plug is replaced.

A damaged plug should be cut off as close to the plug body as possible, the fuse should be removed and the plug disposed of safely.

## Plug replacement (UK & Ireland only)

Should you need to replace the plug, the wires in the power cable are coloured in the following way:

Blue - Neutral 'N'

Brown - Live 'L'

Green & Yellow - Earth 'E'

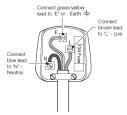
As the colours of the wires in the power cable may not correspond with the coloured markings identifying the terminals in your plug, and proceed as follows:

The green & yellow wire must be connected to the terminal in the plug that is marked with the letter E or by the earth symbol.

The blue wire must be connected to the terminal that is marked with the letter'N'.

The brown wire must be connected to the terminal that is marked with the letter 'L'.

If power supply cord is damaged, it must replaced by the manufacturer or its service agent or a similar qualified person in order to avoid a hazard.



The specifications may change, please refer to the circuit name plate on the back of your chest.

## **DISPOSAL OF THE APPLIANCE**

It is prohibited to dispose of this appliance in domestic household waste.

## Packaging materials

Packaging materials with the recycle symbol are recyclable. Dispose of the packaging in a suitable waste collection container to recycle it.

## Before disposal of appliance.

- 1. Disconnect the main plug from the main socket.
- 2. Cut off the main cable and discard it.

## Correct disposal of this product



This symbol on the product, or in its packaging, indicates that this product may not be treated as household waste. Instead, it should be taken to the appropriate waste collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by the inappropriate waste handling of this product. For more detailed information about the recycling of this product, please contact your local council, your household waste disposal service, or the store where you purchased the product.

## Hisense freezer Limited Warranty

This Hisense freezer is covered by a one (1) year limited warranty from the original date of purchase. Hisense will repair or replace any parts in this appliance that prove to be defective in materials or workmanship, when the appliance is used and maintained according to the user manual provided with the unit. Cosmetic parts such as doors, bins, racks and shelves are not covered under warranty.

| Refrigerator/Freezer | One (1) year parts and labor (functional parts only). Cosmetic parts (doors, racks, and shelves not included) |
|----------------------|---|
|----------------------|---|

## **Exclusions of warranty**

Original serial number has been defaced, removed or altered and cannot be read.

Service calls to correct the installation and instructions on how to use the appliance.

Service call to repair or rep ace appliance house fuse, resetting the circuit breaker, light bulbs, knob, handles and other cosmetic parts.

Service calls which do not involve malfunction or defects in material or workmanship of the appliance's ordinary household use or used other than in accordance with the provided instructions. Product use in a commercial setting.

Food loss due to refrigerator or freezer failure.

Damage to the finish of appliance or home during transportation and installation, including but not limited to floors, cabinets, walls, etc.

Damages caused by: Service performed by unauthorized service centers; use of parts other than genuine manufacturer parts or external cause such as abuse, misuse, power supply, accidents, fire and acts of God.

Expenses related to transportation, loss of income for in-home service or making the appliance accessible for service.

Surcharge include but not limited to, after hour, weekend or holiday service calls or mileage expense for service call to remote areas where no service is available.

## Disclaimer of implied warranties; Limitation of Remedies

Customer's sole and exclusive remedy under this limited warranty shall be product repair or replacement as provided herein. The warranty is valid only in Canada and will be voided if attempts to repair the product by consumer and any servicers not authorized by the manufacturer. Manufacturer shall not be liable for consequential or incidental damages such as property damage and incidental expenses resulting from any breach of this written limited warranty or implied warranty.

| For complete warranty details and customer assistance please call  Hisense Canada Co., Ltd T:1.855.344.7367 | Write your warranty information below: |
|---|--|
|   | Model Number:                          |
|   | Serial Number:                         |
|   | Date of Purchase:                      |